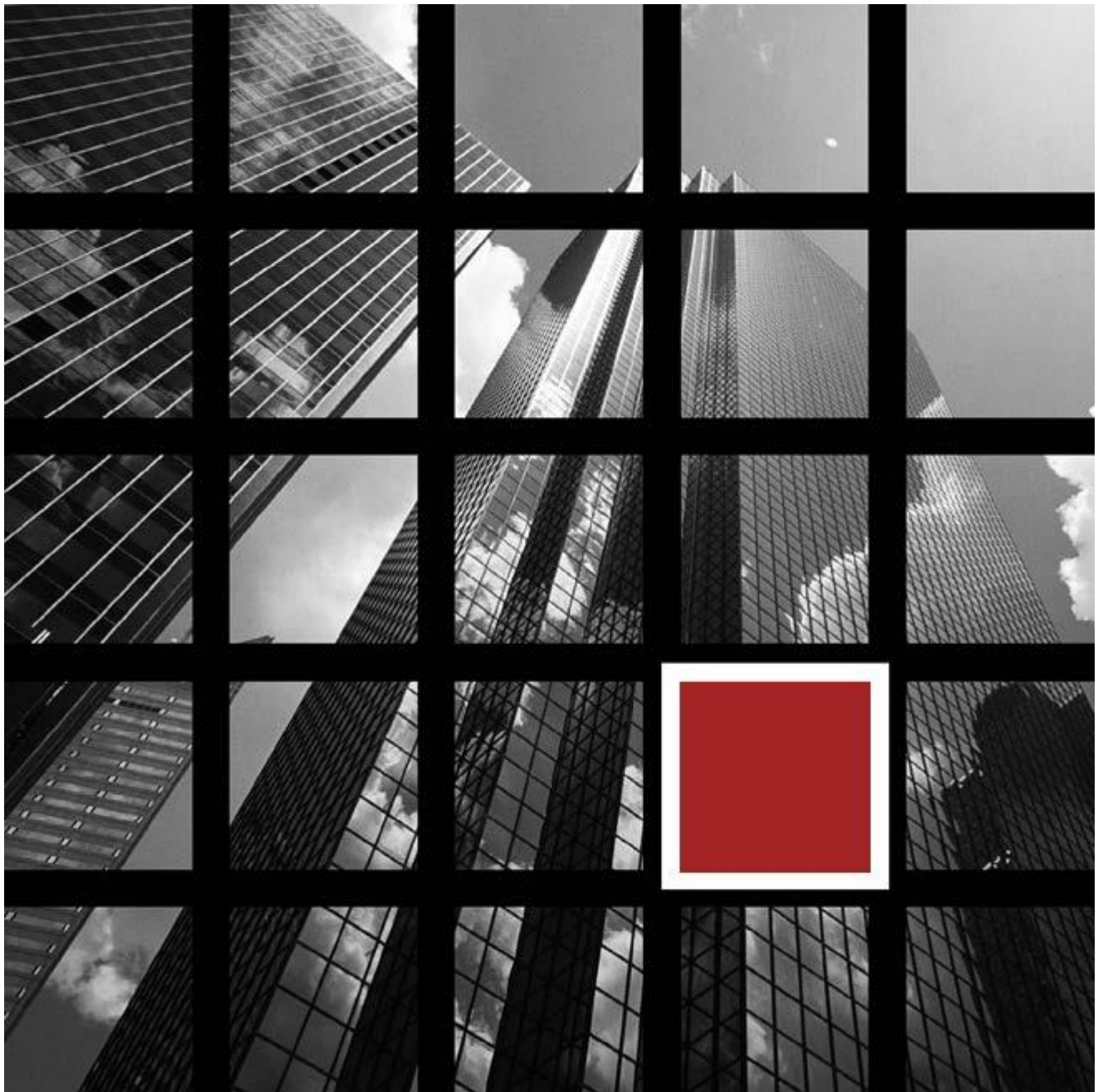


**vurke**

**Business Technology Services**

We've Got IT Covered







## Why Choose Vurke as your IT Services Partner?

The way you manage your IT systems is changing – and so are your expectations of service providers. A Tower Group report notes that a global footprint is simply a “must-have” and cites domain expertise and product knowledge as the top two needs from industry service providers.

In short, the question isn’t whether to utilize a global delivery model; it’s whether your services provider can deliver results. As a leader in IT services technology, Vurke is uniquely positioned to address your critical challenges and deliver real results. Our professionals focus on financial and payments technology.

We know our products better than any services provider, and offer end-to-end services from product implementation to ongoing support. The increased complexity of IT systems means that maintenance cost and systems integration are major challenges.

Whether you are seeking a complete application management solution or specific services to augment your staff, Vurke will work with you to design a customized approach to meet your business needs. Partner with Vurke to leverage the real benefits of outsourcing, so that you can focus on your core business.

## A Full Spectrum of IT Services

### Application Management

Management of Vurke and surrounding applications including upgrade management, maintenance and production support.

### Testing Services

Functional, integration and performance testing, security vulnerability and penetration testing.

### Application Development and Systems Integration

Custom application development, conversion, migration and integration of Vurke, third-party and in-house systems.

### Analytics Services

Branch performance and benchmarking, 360-degree customer view portfolio, channel analysis and segmented view of customers.

### Data Management

Data warehousing, exact-transform-load (ETL), business intelligence application implementation, data modeling and reports development.

# Increase Efficiency and Reduce the Costs of Managing Your Core Business Systems



With Business Technology Services, Vurke helps you manage, customize, integrate, test and support your key systems.

## Increase Productivity and Reduce Costs with Application Management

Our clients are different, but they all share the need to have a software solution built to generate revenue streams, establish communication channels or streamline business operations. Our people make us stand out – whether you need a top-notch expert with niche knowledge or a team with diverse technology skills and domain expertise.

Our experienced, knowledgeable team and tailored engagement models deliver high-quality service and productivity that can reduce your total cost of ownership.

Our comprehensive services include:

- Production support
- Application maintenance
- Upgrade and release management
- Configuration management
- Change management
- Incident and problem management
- Service-level management

Clients who use Application Management realize shortened production cycles, on-time upgrades, reduced downtime and volatility, and improved ability to respond to changing business requirements. The end result is hassle-free application management and support.

## Improve Software Implementation Quality with Testing Services

Whether you need to update a customized application, add new features or integrate with other systems, Testing Services from Vurke can ensure a smooth and cost-effective implementation. Vurke offers functional, integration and performance testing; security and penetration testing; middleware testing and test automation.

With our Testing Center of Excellence, Vurke focuses on building testing excellence.

Our professionals deploy well-defined testing processes and methodologies.

Benefit from:

- Testing professionals in global delivery centers
- Enhanced productivity through innovative tools and reusable test automation frameworks
- Specialized performance and security testing labs
- Frameworks for developing quality assurance maturity assessments, test strategies and road maps

Count on our unparalleled experience with testing Vurke and other industry products to reduce your time to market for implementations and upgrades.



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“Vurke’s Managed Services team is knowledgeable, committed and extremely effective at working with our internal IT team.”

They are truly a partner in providing managed resources for the Almarai Visa Application”

**Faisal Alghamdi**  
IT Manager  
Almarai Company

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### **Leverage Our Information Technology Skills for Application Development and Systems Integration**

From legacy support to emerging technologies, our deep experience gives us the edge in development and systems integration projects.

Application Development and Systems Integration from Vurke includes:

- Customization and enhancements for Vurke products and peripheral applications
- Development of new enterprise, user experience (UX), Web and mobile application functionality
- Application conversions and migrations
- Integration of Vurke and third-party products
- User experience, user interface and application prototyping
- Legacy application support and maintenance

In addition to being able to take advantage of our wide range of technology skills, you benefit from our mature implementation program, from current state evaluation to post-implementation support. We have the expertise to address complex systems integration issues, and subject matter experts who guide and monitor the entire process.

### **Leverage Our Analytics Services to Optimize Cost and Profit**

Transform your IT application data to improve decision-making, HR functions, document management, regulatory compliance and customer service. Our Services from Vurke offers world-class, competitively priced solutions.

Our IT developers and analysts have deep experience in developing applications for banking, payments, lending, investment, risk and compliance. Nobody knows the data that our products produce and consume better than we do.



Let us help put your data to work for you. Leverage Our Document Management Services to Organize Disintegrated Data into a Single Source. Our Billing solution helps you manage and organize your APs and ARs.

- Business intelligence development and testing, static and online analytical processing reporting, dashboards, invoicing and billing applications
- Extract, transform, upload, evaluate, develop and test, data/product migration strategy, data consolidation, and data quality improvement
- Data storage and business intelligence solutions, tool evaluation, document retrieval, and organization
- Outsourcing financial Services from Vurke helps transform data into critical business insights.

With capabilities in leading markets and business intelligence tools, Vurke helps extract, cleanse and transform business operations to a single source, then analyze thoroughly.

## Achieve Operational Efficiencies

Vurke combines deep domain expertise in banking, payments, document management, fintech, payroll and contract staffing with many years of business process and IT services experience.

The result: high-quality integrated IT solutions delivered as a seamless extension of your business.

## Deliver Maximum Value

Vurke offers domain and product expertise with the scalability, cost and process quality benefits of a global delivery model.

Our four global offices, market experts and years of product development and testing experience add up to IT services that create real value and results.

## Connect with Us

For more information about Business Technology Services:

Call **+1 302 613 0555**

Email [partner@vurke.com](mailto:partner@vurke.com)

Visit [www.vurke.com](http://www.vurke.com)

## Key Benefits

- **Strong Project and Process Management** – Our project managers act as a focal point for all your project-related needs. Project managers are involved in the entire project lifecycle to plan, organize, control and deploy key milestones, deliverables according to your goals.
- **In-Depth Requirements Analysis** - Vurke pay special attention to the discovery phase to ensure that the final product fully meets your expectations. Vurke's Business Analysts define easier ways to attain what you need, while Project Managers identify the most suitable development methodology and cooperation model, as well as assemble the most effective project team, and the tech experts work on technical feasibility and select the most efficient technologies.
- **Unsurpassed Product Knowledge** – Vurke professionals have extensive experience developing, testing and supporting our award-winning products
- **Scalability** – Vurke global delivery centers provide you with the flexibility to quickly scale teams up or down to meet changing business requirements
- **24/7 Support** – Vurke provide round-the-clock support
- **Cost Effective** – Vurke provide access to well-qualified and cost-effective workforces with pocket friendly customized payment plans
- **Methodology** – The value you expect is the value we deliver, thanks to our best-in-class engagement frameworks, metrics-based reporting, well-defined processes and systematic transition methodology

## [About Vurke](#)

Vurke is driving innovation in Payments, Processing Services, Risk & Compliance, Document Management, Crowdfunding, Payroll and Contract Staffing. Vurke has been delivering software development and related IT services. We combine proven methodologies, business domain knowledge and technology expertise of skilled software professionals to deliver high quality solutions

